A social procurement case study

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MANITOBA Housing

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"In 2008, we started doing energy and water retrofits for Manitoba Housing. And then, we were approached by some provincial officials who were involved with a program called Housing First. Housing First was a partly federally funded program that took people off the streets and gave them housing first, and then resources alongside it. They knew that a lot of these apartments were going to be trashed on an annual basis—as much as 50% or more. A lot of money was going to be spent fixing up apartment suites. And they said, can you guys at BUILD do these apartment renovations? And we set up Manitoba Green Retrofit to do that work."

> Shaun Loney Founder and former Executive Director BUILD Inc., a social enterprise contractor



2008

Manitoba Housing starts awarding small 'handshake deal' contracts to BUILD for energy retrofits on social housing units.

2011

Manitoba Housing begins testing social procurement by partnering with social enterprises and setting aside work components on social housing unit turnover renovations for five social enterprises.

2014

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2014

Manitoba launches their Manitoba Social Enterprise Strategy framework, which includes doubling current investment in social procurement through Manitoba Housing to \$10 million annually and brings in an intermediary between government operations and procurement staff and the social enterprise sector.



Relationships between the Province of Manitoba and social enterprises are formalized through "memoranda of understanding" giving Manitoba Housing the authority to directly award contracts to social enterprises.





2016

A Social Return on Investment (SROI) report finds that for every \$1 invested, \$2.23 of social and economic value is created for construction-related purchases from social enterprises in Manitoba.

Learning Opportunities



The **narrow focus** on workforce integration allows Manitoba Housing to target where the most social value could be created.



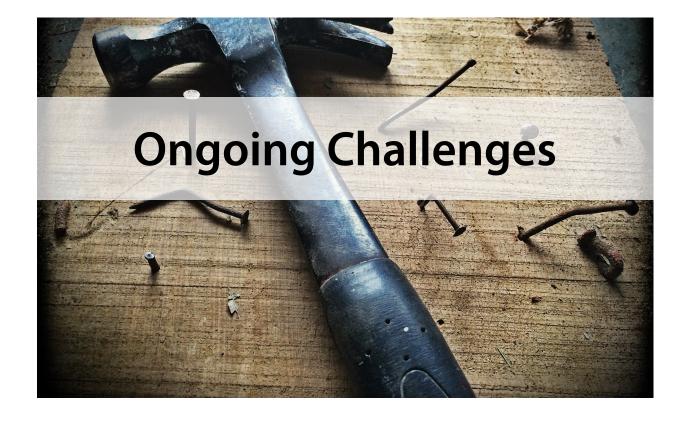
Social procurement requires an **intermediary to facilitate** between government procurement staff and social enterprises to facilitate.



Completion of a **Social Return on Investment** report helps quantify and demonstrate the value of social procurement to high-level politicians, which is crucial especially during elections.



There is a need for **redirection of government money** towards innovative social enterprises offering higher social returns.





Government procurement is **stagnant**: the practice is not being taken up by other departments or implemented at higher levels of government.



There is a need for stronger support from high level political staff to **champion** for social procurement.

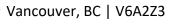


Due to the narrow focus on construction jobs, there may be concerns over **gender balance** as the construction sector typically employs men.

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Buy Social Canada works with social enterprises to increase their business opportunities and grow their social impact.

Report prepared by Nicole Hanbury © Buy Social Canada 2018

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